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M E M O

To : Software providers and companies who maintain their own software
From : TVDG
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Subject : Explanation on conversion tools FloraHolland customer numbers

From 4 January 2010 FloraHolland will start working with unique customer numbers. All parties in the chain who do business with FloraHolland Aalsmeer have to convert old customer numbers in their software into new customer numbers. This memo gives an explanation of the tools FloraHolland is providing for this conversion on her website¹.

Customer number search function

In this online search function you can enter a current FloraHolland-old (=Naaldwijk) customer number, a current Aalsmeer customer number or a customer name and the search function returns the new customer number.

This tool is useful for manual conversion of customer numbers or for a sample check after an automatic number conversion.

Excel conversion file

In this file you can see for each current Aalsmeer customer number what the new customer number will be. The file can also be used for automatic number conversion when attention is paid to the instructions² in the first tab.

BCP conversion files

This set of files can be used for automatic number conversion when attention is paid to the instructions² in the file 'Readme.doc'.

Tips

- > If the relation table in your software currently consists of separate fields for 'customer number Aalsmeer' (VBA number) and 'customer number 'FloraHolland-old' (Naaldwijk number), you could delete one of these fields after the conversion. The remaining field can be renamed in 'customer number FloraHolland'.
- > You can also convert historical data in your software. Advantage is that all history is reportable by using the new customer number. Also combined search instructions with old and new customers numbers can be avoided.

!! ATTENTION!!

- > The conversion should absolutely NOT be carried out before 31 December 2009 in production environments of software.
- > All EAB (electronic delivery messages) and administrative collection messages to FloraHolland location Aalsmeer must contain new customer numbers from 2 January 2010 12.00h.

¹ <http://www.floraholland.com/en/AboutFloraHolland/customernumber/Pages/Convertingcustomernumbers.aspx>

² The process of number conversion as described is based on the ICT architecture and data models of FloraHolland. These can differ from the situation in specific customer software.